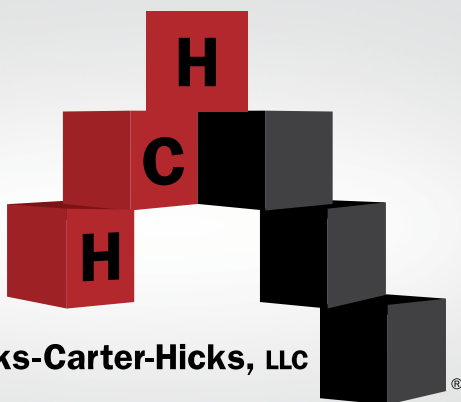


Consulting ■ Coaching ■ Learning & Development ■ Surveys & Assessments ■ Interactive Online Solutions
Meeting & Program Facilitation ■ Authorized Partner Everything DiSC® & The Five Behaviors of a Cohesive Team™

HELPING CLIENTS

Build Better Workplaces™



Hicks-Carter-Hicks, LLC

An award-winning, full-service
performance improvement company.



Fast Facts

- Headquartered in St. Louis, Missouri.
- Gloria Carter-Hicks, President, CEO & owner, founded H-C-H in 1999.
- H-C-H provides services and solutions to national and multinational clients.
- The categories of clients we serve are:
 - Commercial (Public & Private);
 - Government;
 - Quasi Government; and
 - Nonprofit.
- H-C-H employees are committed to contributing to the community by sharing their time, talent and other resources. In addition, employees serve on various boards and a commission in the community.
- Our president, CEO and owner volunteers her time mentoring small business owners and HR professionals.
- H-C-H has received recognition and awards for its contributions in the community, quality of work, and sales performance as an Authorized Partner of Everything DiSC® & The Five Behaviors of a Cohesive Team™

SOLUTIONS

Consulting

- Civility & Respect
- Continuous Improvement
- General Management
- Human Resources (HR)
- Organizational Development / Change Management
- Strategic Management & Planning

Coaching

- Individuals
- Teams
- Workgroups
- Program Design

Learning & Development

- *H-C-H Leadership Academy™*
 - Soft Skills Programs
 - >> Design
 - Customized
 - Tailored
 - Off-the-shelf
 - >> Delivery Methods
 - On-demand eLearning (Online University)
 - Webinars
 - Blended
 - Traditional Classroom
 - Experiential, Interactive and Performance-Based
 - >> Audiences
 - Client-specific
 - Open to the Public
- HR Compliance Training Programs
- Simulations

Meeting & Program Facilitation

- Focus Groups
 - Employees
 - Community Stakeholders
 - Customers
 - Other groups as requested
- Discussion Groups & Listening Sessions
- Large & Small Group Meetings
- Panels
- Simulations (Facilitate and/or Observe)

Assessments & Surveys

- 360° Assessment Instruments
 - Customized
 - Tailored
 - Off-the-shelf
- Authorized Partner Everything DiSC®
- Authorized Partner The Five Behaviors of a Cohesive Team™
- Other Wiley Products
- Organizational Assessments & Other Assessment Instruments
- Surveys
 - Climate & Culture
 - Other
 - Community & Customer
 - Employee Engagement/Employee Opinion
 - Organizational Change

Keynote Presentation Topics

- Change Management
- Civility & Respect
- Employee Engagement
- HR
- Innovation
- Leadership
- Mission & Vision Alignment
- Learning & Development
- Other topics as requested

ABOUT US

Value Proposition

Our customized solutions and services enable clients to exceed their goals, strengthen their competitive advantage, and build better workplaces. Moreover, our experience and methodology for delivering our solutions and services lead to an improved Triple Bottom Line (Profit, People, and Planet).

Our Philosophy for Collaborating with Clients

At H-C-H, we believe sustainable results happen when the right people, equipped with the right skills, are aligned to the right work within the right environment. That alignment is not accidental; it is intentional. We begin by listening. By understanding your business, your culture, and your challenges, we conduct thoughtful assessments that enable us to design tailored solutions that advance performance and support all stakeholders.

Our approach is data-driven and results-focused. We partner with you to identify the right solutions and implement the right processes, systems, and programs to move your organization forward with clarity and confidence.

Whether your needs involve human resources strategy, organizational development, change management, strategic planning, learning and development, executive coaching, organizational and employee assessments, surveys, facilitation, or keynote presentations, H-C-H brings deep expertise, flexibility, exceptional talent, and an unwavering commitment to excellence with every engagement.

That is the H-C-H difference.



Vision

Our VISION is to be viewed worldwide as the leading performance improvement company.

Mission

Our MISSION is to facilitate organizational excellence by helping clients create a highly effective and welcoming workplace, implementing transformational change, developing talent, and instituting people-first policies and practices that are fair for all employees.



Hicks-Carter-Hicks takes a systems view to challenging issues and works to resolve them for the long term.

“

CMA

I am very pleased with all the services provided by Hicks-Carter-Hicks. Hicks-Carter-Hicks delivers high-quality work on time.

“

Westfield Insurance





**Our Services & Solutions
are Integrated and
Customized
for Your Business**

Authorized
Partner of The Five
Behaviors of a
Cohesive Team™

Authorized
Partner of
Everything DiSC®

Meeting
& Program
Facilitation

Interactive
Online
Solutions

Learning &
Development
Solutions

Assessments
•
Focus Groups
•
Surveys

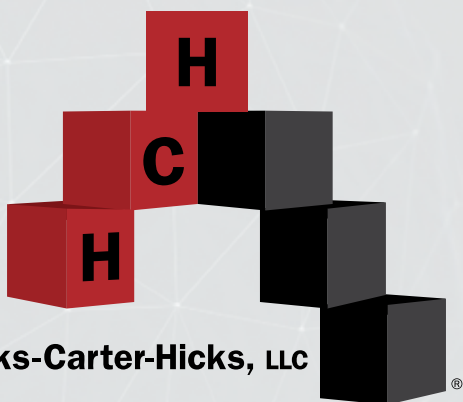
Coaching

HR &
Management
Consulting

Keynote
Presentations

Hicks-Carter-Hicks always brings its "A-Game." Their facilitators' energy, enthusiasm, preparation and knowledge connects with the GCWW audiences. As a result, they enthusiastically interact with the facilitators and each other. Adults learn best from each other and Hicks-Carter-Hicks facilitates that process. “

GREATER CINCINNATI WATER WORKS



Hicks-Carter-Hicks, LLC

How can we help you? Call us today or view our website for further information.

314-260-7587 ■ 800-396-2402 ■ www.h-c-h.com

HELPING CLIENTS

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